

REPORT FOR: HEALTH AND WELLBEING BOARD

Date of Meeting: 3rd July 2014

Subject: **INFORMATION REPORT – CQC Review Update**

Responsible Officer: Prof. Ursula Gallagher,
Director of Quality and Safety,
Brent, Harrow & Hillingdon CCGs

Exempt: No

Enclosures: CQC Review Update Report

Section 1 – Summary

The CQC Review has given all providers specific areas of practice/services that need to improve that will have a significant impact on ensuring that children and young people are kept safe and protected from harm

FOR INFORMATION

Section 2 – Report

CQC visited Harrow during the 13th-17th January 2014. The completion of their report was delayed as a result of internal issues and the final report was released on the 23rd May 2014. The review was conducted under section 48 of the Health and Social Care Act 2008 which allows the CQC to review both the provision of health care and exercise of functions of NHS England and the Clinical Commissioning Groups.

The review looked at the effectiveness of health services for children looked after and the effectiveness of safeguarding arrangements across the health economy for all children. There was also a focus on the experience of children, young people and families who received the services.

During the review the CQC Inspectors explored:

- the role of the providers and commissioners
- how health services contribute to promoting and improving the health and well-being of children and young people looked after including the completion of health assessments and provision of appropriate services
- the role of the health economy in understanding risk factors, identifying and assessing needs and responding to them , liaising with other agencies, communicating effectively with children, young people and families and contributing to multi-agency assessments and reviews
- whether health organisations were working in accordance with their responsibilities under Section 11 of the Children Act 2004.

Section 3 – Further Information

The progress of the Action Plans will be undertaken by CQC's regional compliance team. Harrow CCG will be monitoring the progress through the Safeguarding Children Working Group at its meetings with the Providers with the next one being held in July. The Designated Professionals will review the progress of the providers across the whole of the health economy at monthly meetings. These will feed into the Safeguarding Working Group and the Quality, Safety and Clinical Risk Committee. This will ensure that at any one time an update can be provided to CQC's compliance team and lack of progress can be highlighted with the commissioners.

Section 4 – Financial Implications

Not applicable

Section 5 - Equalities implications

An Equality Impact Assessment was not carried out because CQC have a statutory responsibility to inspect services and make recommendations.

Section 7 - Contact Details and Background Papers

Contact: Sue Dixon, Designated Nurse Safeguarding Children and Children Looked After, Harrow CCG, 020 8953 1035

Background Papers: CQC Harrow report: <http://www.cqc.org.uk>